

# Six

## TECH GUIDE TIPS

### for chromebook use

1

#### My Chromebook is not working for any reason.

Restart the Chromebook, use one of the following methods:

- a. Press the power button on the control panel.
- b. Hold the physical power button on the left side.
- c. Press the power button + refresh key (circle arrow) on the keyboard.



Chromebook Insurance Reminder: Chromebook insurance must be purchased each school year. To purchase insurance, visit the Troy High School website, go to Student & Parents section, then click on the ASB/Activities/Clubs tab.

3



#### Where do I go if my Chromebook still doesn't work?

Visit the library

- Tech support is available at the back of the library.
- If no one is present at the Tech Support desk, ask the Library Tech for assistance.

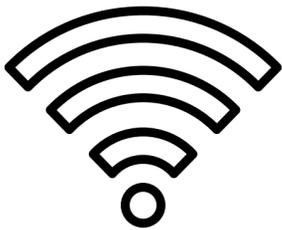
4



#### What is AERIES for?

- To check your grades.
- To check your class schedule.
- To check your attendance.
- To access your Google Classroom.

2



#### My internet is not working.

Make sure you are connected to the school WiFi:

- FJUHSD-Chromebooks (before sign-in)
- FJUHSD-Students (after sign-in)

5

#### Email & Password FAQ's

frequently asked questions

[Forgot Password?](#)

Login

- Should I write my password down? **NO**
- Should I take a picture of my password? **YES**
- Should I share my password with friends? **NO**
- Can I change my password? **YES**
  - [Go to forgotmypassword.fjuhsd.org](http://forgotmypassword.fjuhsd.org)
- Is it ok to share my email with friends? **YES**

6

#### CHROMEBOOK GUIDELINES

1. Bring it to school daily, fully charged.
2. Take care of it, it's yours for all 4 years.
3. No stickers, writing, or key removal.
4. Don't bypass filters or change settings.
5. Don't tamper with hardware or software.
6. Don't access, share, or store inappropriate content.
  - a. All activity may be monitored by the district.